



Website Privacy Policy Statement

We care about your privacy. As such, we gather the minimal extent of information we need to provide you with services you request. We safeguard your data and we do not monetize it or improperly share it.

This Website Privacy Policy Statement (the “Statement”) is provided by Southwest Behavioral Health Center (“we,” “us,” or “our”) in compliance with Utah Code Section 63D-2-103.

We are committed to protecting your privacy. This Statement explains how we handle your information when you visit this webpage. We want you to understand how your data may be collected, used, and secured.

Who We Are and How to Reach Us

Southwest Behavioral Health Center operates this governmental website, hosted at sbhc.us

If you have any questions or concerns, please reach our Administrative Office:

Phone: 435.634.5600

Email: info@sbhcutah.org

Our administrative body is an Authority Board made up of county commissioners from Washington, Iron, Kane, Garfield, and Beaver Counties, and they can be reached at info@sbhcutah.org

What Information We Collect

Here’s what we collect when you visit our webpage:

This website primarily serves as a reference page to the services we provide and links to contacts or other resources that may be beneficial to the public in general. While using our Website, you may be linked to other resources or websites. Personal Information that we collect through your use of the Websites may include IP Address, Device ID, and online identifier. We may use that Personal Information and link it to Internet or other electronic network activity information. We may also collect your name, title, business contact information, phone number, date of birth, state, country, zip code, your health

plan, email address or login identification information **only** if you provide such information directly to us when you begin registration to use a Secure Platform. If you are a client this may be considered Protected Health Information (PHI) and governed by our Notice of Privacy Practices and not this Privacy Policy.

- We do provide a link on this site for an Anonymous Mental Health Screening, provided through the State of Utah, Office of Substance Use and Mental Health. This anonymous survey does not gather emails or any personally identifiable information, but does capture your responses to the questions anonymously.
- This Website Privacy Policy does not apply to information collected from visitors who register or log-in to the password-protected and secure portions of our sites, including login pages and registration pages (“Secured Platforms). Secured Platforms are considered PHI and are governed by laws that apply to that information, for example Health Insurance Portability and Accountability Act (HIPAA), review SBHC Notice of Privacy Practices.
- We also provide a link on this site to our Outcome Questionnaire (OQ/YOQ/SURE) or OQ Measures/Analyst. Access to login to this site is only available to clients of SBHC and clients must provide Protected Health Information (PHI) to access the kiosk. This information is governed by our Notice of Privacy Practices.
- This Website Privacy Policy also does not apply to the collection and use of certain employment-related information which requires a separate login and your consent.

How We Use Your Information

We may use your information for the following purposes:

- To complete the activity you specifically asked for, e.g., register on a Secure Platform or obtain more information.
- Authenticate use, detect potential fraudulent use, and otherwise maintain the security of the Websites and safety of users.

Disclosure Practices

SBHC does not maintain or collect user IP addresses, or disclose such addresses to any third parties. Except where specified, you do not have to provide personal or protected

health information to visit or download information from our website. Unless you choose to make your information available to us, we do not collect such information from you.

Access and Corrections

You have the right to access and correct your information. Here's how you can do it:

- Contact SBHC at Phone: 435.634.5600 or Email: info@sbhcutah.org

Keeping Your Information Secure

Your data's safety is our priority. We do not hold or maintain any of the data collected. Your data is safe as there is none that is stored and kept.

Here's how we ensure your data stays safe:

- The SBHC website does not collect, store or share your data but does serve as a portal for the few other links identified above. They each follow protocols to ensure your data is safe.
- Any Secured Platforms are considered Business Associates and as such have an Agreement in place and agree to ensure complete protection of PHI.

Note on Records Classification

Personally identifiable information is not a classification of records under Utah Code Section 63G, Chapter 2, Government Records Access and Management Act. Access to government records is governed by Utah Code Section 63G, Chapter 2, Government Records Access and Management Act.

Review of This Notice

We want you to feel comfortable using our services, knowing that your privacy is respected and protected. We welcome your feedback on this notice, which is reviewed annually.

Last revision: June 2024